



CLAIM TECHNOLOGY

Senior Ruby on Rails (RoR) Developer

Who are Claim Technology?

Claim Technology's B2B2C platform of no-code/low-code apps, APIs and solution templates enable insurers and their supply chain to re-imagine customer claims and resolve them in seconds. We've been awards finalists 20 times in the last 4 years, including winner of the Technology Innovation of the Year award and were named as a Future 50 insurtech.

What's the culture like?

As a zero-hierarchy company, each team member is expected to demonstrate leadership skills as we work together to achieve our goals and build the company we all want to work for. Our talented team WFH but look to meet weekly in a vibrant area of London to share knowledge and enjoy a cocktail or cake. We aim to put more into the community than we take out, and are a carbon-positive company and pending B Corp.

What's the role?

As a senior Ruby on Rails developer, you will be responsible for the design, build, test and support of our B2B platform for automating insurance claims processes, as well as the development of connectors into 3rd party vendor solutions.

Who's the role for?

This is a senior level, technical position aimed at candidates with 5+ years coding experience, with the option of taking responsibility for enterprise architecture, coding standards, testing frameworks and agile working practices across our development team.

What could I be asked to design/build?

You will be working with our Product team clients to develop our no-code platform tools enabling insurance companies and their administrators to settle insurance claims in seconds, such as;

- Writing the Ruby code to support our main platform apps
 - "Design" for creating automated processes using no-code/low-code
 - "Capture" for customer self-serve
 - "Portal" for insurer claims administration

- Building our open eco-system of insurtech connectors and micro-services alongside 3rd party tech partners
- Optimising the internal APIs between our back-end and platform apps
- Optimising the external APIs enabling platform users to integrate their cloud-based processes with their internal systems.
- Deploying updates (Bitbucket) across our staging, UAT and production environments (AWS)

What's a day-in-the life of a Ruby Developer look like?

You will be embedded with the Product Development Team to;

- Gain in-depth expertise on the apps and services that make up our no-code-/low code platform.
- Gain industry expertise on the digital transformation challenges faced by insurers
- Take responsibility for the uptime availability and performance/speed of platform services
- Participate in daily scrum meetings, and manage tickets using Jira
- Make recommendations on solution approaches to new product features
- Diagnose root cause of helpdesk tickets and apply fixes
- Re-factor, optimise and document codebase
- Accelerate solution development by placing event and workflow logic into process middleware, Corezoid.
- Provide technical support for calls with platform users.
- Document and test product features/customer builds.

What skills will I need?

Can you?

- Assimilate large amounts of complex information, and recall it when needed?
- Logically break down problems and diagnose root-cause issues, in order of likelihood?
- Can you develop simple, robust solutions to a complex problem?
- Take personal responsibility for ensuring that tasks are completed on time, to the highest level of quality and within budget?
- Excel at technical tasks, but also provide input into designing a highly engaging user experience that democratises automation using no-code?
- Work under pressure to meet deadlines/customer expectations, with flexibility to work outside of normal working hours as required?
- Work independently or remotely, with little to minimal supervision?
- Build strong interpersonal relationships with all team members?

What benefits are available?

- Competitive compensation, including team bonus and stock options

- Training: You let us know what you need, we'll try to make it happen.
- Health & wellbeing: Cycle to Work, Oura Ring, Network Railcard, Pret Coffee Subscription
- Force for good: Carbon Positive Subscription, B Corp (Pending)

Are you ready to be part of something incredible? Then email us with your CV and position title to [**careers@claimtechnology.co.uk**](mailto:careers@claimtechnology.co.uk)